



Workplace Scorecard

What is the Workplace scorecard?

The workplace scorecard is a set of vital statistics that measures the health of your organization in 13 focus areas across 3 dimensions. Moreover, it's an opportunity to hone in on the key areas that are and aren't working. It consists of a survey and an opportunity for interviews.

How long is the process?

We do the scorecard either annually or bi annually, depending on the department's needs. The survey and interviews are open for 2 weeks. Results are provided within a few days of the survey close date.

What is the Result?

The result is a single set of data that can be tracked over time. This is why we refer to it as your department's vital statistics. It is a data-driven approach to gain insight into the human and team elements of the department. A high score is a healthy department.

How do I use the result for action?

Often departments use the result to inform internal programs, community outreach, and to identify areas where additional training may be needed. Additionally, departments can use the results to show city managers or councils that they are taking a data-driven approach, showing results to garner more resources and support.



Initial Onboarding

The initial onboarding includes a short communication with the crew. This is often done via email with a welcome letter. We can speak to the department to answer any questions or concerns if necessary.

Survey / Interview Window

The collection window is open for 2 weeks. The online survey is open for all and then closed at the end of the period. The voluntary interviews are scheduled and conducted online.

Analysis and Recommendations

After the collection window closes our team goes to work on the data. We anonymize all the results and look for trends, connections and themes. We comb through the interview notes to corroborate our findings.

Reporting

This final report outlines the results, recommended actions, questions, and any insights that might be notable. Additionally, we meet with leaders and the team to discuss the outcomes. For a real (anonymized) report example visit www.TeamProtego.com

Follow up

After a 6 months, the team will follow up with department leaders to discuss the outcomes and any programs or initiatives that may have resulted.

FAQs

Is the data anonymized?

All results are anonymized. Any insights that reveal a respondent's identity will be withheld. Think "doctor-patient" confidentiality.

How do we get started?

Simply call or go to www.TeamProtego.com to learn more.

What is your experience in emergency services?

Our CEO and co-founder is an active-duty paramedic/firefighter with over 30 years on the job. She is an administrator for the most active county in her area and teaches the EMT program at the local community college. For more information on the team, visit www.TeamProtego.com

How was this scorecard developed?

Our data scientist has worked on leading-edge HR research at several major technology firms. This is adapted from that work.

Can I get copies of my department's prior reports?

Of course, all your survey data and reports are available on your department's Team Protego page. Reach out to us if you need assistance.

Why can't I get a copy of the interview notes?

For privacy and to ensure that we maintain trust with respondents, we do not release interview notes unless legally mandated.

Contact us

360-510-1646
www.TeamProtego.com



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