

Workplace Scorecard

What is the Workplace scorecard?

The workplace scorecard is a set of vital statistics that measures the health of your organization in 13 focus areas across 3 dimensions. Moreover, it's an opportunity to hone in on the key areas that are and aren't working. It consists of a survey and an opportunity for interviews.

What is the Result?

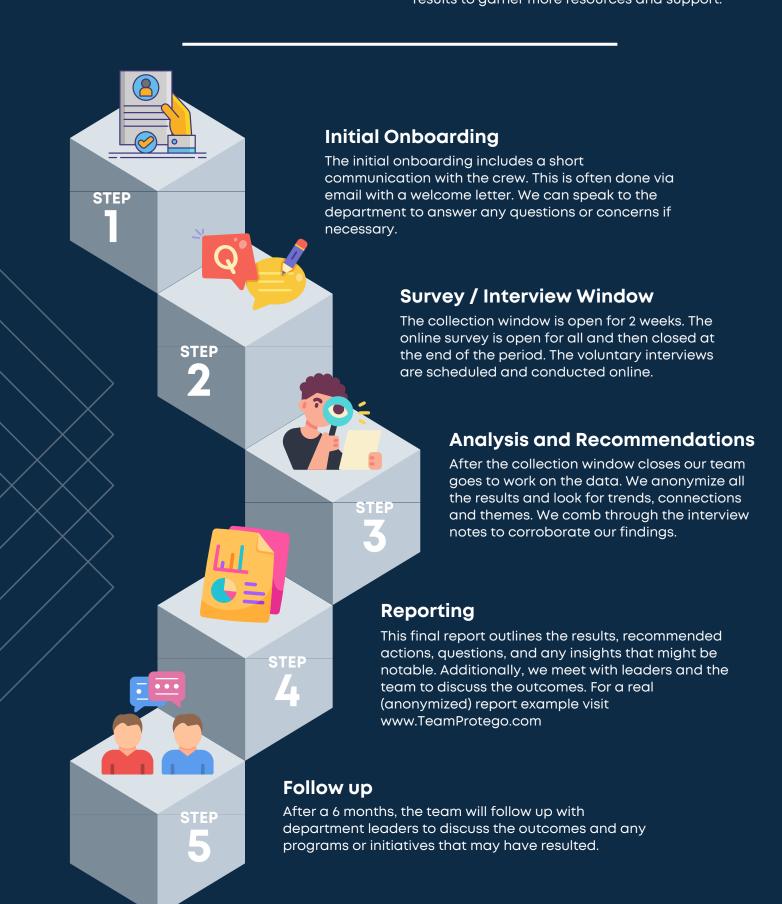
The result is a single set of data that can be tracked over time. This is why we refer to it as your department's vital statistics. It is a data-driven approach to gain insight into the human and team elements of the department. A high score is a healthy department.

How long is the process?

We do the scorecard either annually or bi annually, depending on the department's needs. The survey and interviews are open for 2 weeks. Results are provided within a few days of the survey close date.

How do I use the result for action?

Often departments use the result to inform internal programs, community outreach, and to identify areas were additional training may be needed. Additionally, departments can use the results to show city managers or councils that they are taking a data-driven approach, showing results to garner more resources and support.



FAQs

Is the data anonymized?

All results are anonymized. Any insights that reveal a respondent's identity will be withheld. Think "doctor-patient" confidentiality.

How do we get started?

Simply call or go to www.TeamProtego.com to learn more.

What is your experience in emergency services?

Our CEO and co-founder is an active-duty paramedic/firefighter with over 30 years on the job. She is an administrator for the most active county in her area and teaches the EMT program at the local community college. For more information on the team, visit www.TeamProtego.com

How was this scorecard developed?

Our data scientist has worked on leading-edge HR research at several major technology firms. This is adapted from that work.

Can I get copies of my department's prior reports?

Of course, all your survey data and reports are available on your department's Team Protego page. Reach out to us if you need assistance.

Why can't I get a copy of the interview notes? For privacy and to ensure that we maintain trust with respondents, we do not release interview notes unless legally mandated.

